



SERVICE HOTLINE

REFERENCE NUMBER: 50/2018

14 March 2018

Johannesburg
Stock Exchange

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FTSE/JSE INDICES NOT DISSEMINATED

The JSE would like to provide feedback on the technical issues experienced on the 9th of March 2018 resulting in certain FTSE/JSE Indices not being disseminated.

At 06h30 SAST the JSE connected to the FTSE feed as expected and started disseminating the relevant messages to the market. At market open at 09h00 SAST only some JSE Indices were being published as a result of a technical problem on the FTSE Russell Real Time Platform. At 09h28 SAST the issue was resolved by FTSE Russell and the JSE received all indices updates and was able to publish them to the market. FTSE Russell has identified the root cause of the technical problem and has implemented additional processes to prevent a re-occurrence of this particular issue.

We apologise for any inconvenience this may have caused.

Service:

JSE Equity Market

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail customersupport@jse.co.za

Issued By:

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